

Government Emergency Telecommunications Service (GETS) & Wireless Priority Services (WPS)

Overview

Sudden communication disruption resulting in network congestion or degradation can be the result of common incidents, such as weather-related events, cyber-attacks, and human errors. These communication disruptions can restrict response times and critical information sharing among essential personnel and organizations.

Government Emergency Telecommunications Service (GETS) and Wireless Priority Services (WPS) are federal programs that enhance communication during disasters by allowing certain users to have prioritized communication access via wireline commercial networks and some priority of cellular networks and wireless.

Cost

Both programs are free to access for individuals who certify their involvement in national security or emergency preparedness missions in the program application.

There is a charge of 10 cents per minute for calls made through GETS, WPS is fully free to use.

Who should have GETS & WPS?

Both systems are recommended for federal, state, local, and tribal partners, police departments, fire departments, public safety answering point or 9-1-1 call centers, EMS entities, essential health care providers and other organizations that uses telecommunication services necessary for public health, safety, and/or maintenance of law and order.

More Information

For more information and for the applications to the programs:

- GETS:
<https://www.fcc.gov/general/government-emergency-telecommunications-service>
- WPS:
<https://www.fcc.gov/general/wireless-priority-service-wps>